

## **AEPA Contract Extension Recommendation Form**

Vendor Name: Carrier Corporation  Category: HVAC and Mechanical Products and Solutions  Vendor Name: Carrier Corporation
This is the Vendor's 3rd contract year with AEPA under the current solicitation.
How many member states originally indicated they would participate in the category? 22
Contracts and Sales
How many participating states signed contracts this year? If not, why? 22 states responded. 17 signed the renewal whereas 5 indicated no contract.
How many participating AEPA states had sales this year? 2 (CA & TX)
Contract Volume as reported by AEPA Member States: Year 1 \$ 0
Year 2 \$ 5,741,864 Year 3 \$ 23,328,419
Are sales growing? □No □N/A
Has the Vendor Partner sent sales reports to members?   ☐ No
Has the Vendor Partner reported sales numbers to AEPA, as required?  ☐ No
Have there been complaints from the AEPA states regarding the Vendor Partner's pricing or other practices? $\square$ Yes $\square$ No If yes, explain below.
No marketing efforts, therefore no sales in many states are the biggest concern.
Interaction with AEPA Has the Vendor Partner designated a person or team as their AEPA lead? ⊠Yes □No
Does the Vendor Partner communicate with the committee chair?  ☑ Yes, Vendor representative initiates communication  ☐ Yes, Vendor representative responds to calls, emails, etc.  ☐ No
Has the Vendor Partner attended AEPA Meetings? ⊠Yes □No
Is there evidence that the Vendor Partner's sales force and/or dealer network understands AEPA? ⊠Yes □No
Does the Vendor Partner provide the product/service to the customers as described in the bid submission? ⊠Yes □No

Vendor partner is very responsive. They have reputable brand nation-wide so has a potential of sales
Marketing Is there a proactive marketing plan in place?
Is there evidence that the sales force actively markets the AEPA contract? $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$
Have there been complaints from AEPA members regarding the Vendor Partner's marketing practices $\boxtimes$ Yes $\square$ No
Comments: Need a local rep in NE. Need to improve marketing in NM.
Recommendation:  ☐ The Committee recommends contract extension with the Vendor Partner.
The Committee recommends <b>contract extension</b> with the Vendor Partner with a plan to improve the following areas:  More proactive marketing action and frequent communication with member states
$\square$ The Committee does NOT recommend contract extension with this Vendor Partner.
Category Chair - Name & Signature: Thomas Kim & Andrew Pickens
Committee Members Tine Smith

Comments: